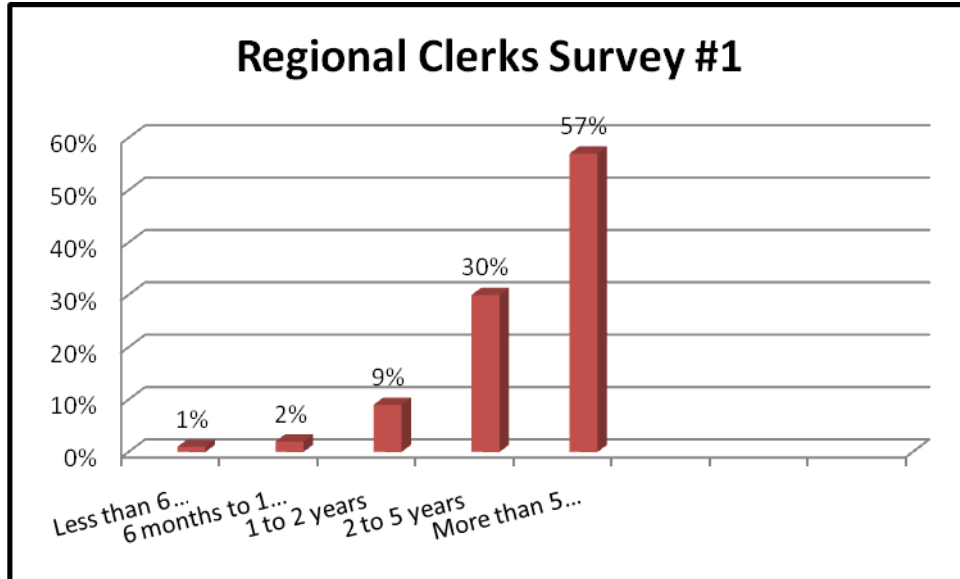
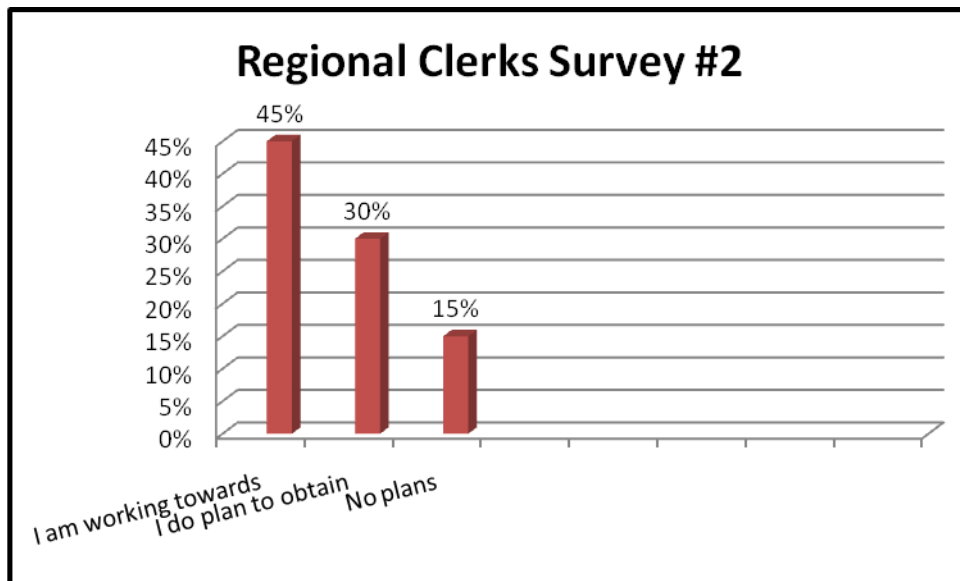


Texas Municipal Courts Education Center
Records of Attendance
Regional Clerks Survey
970 Participants

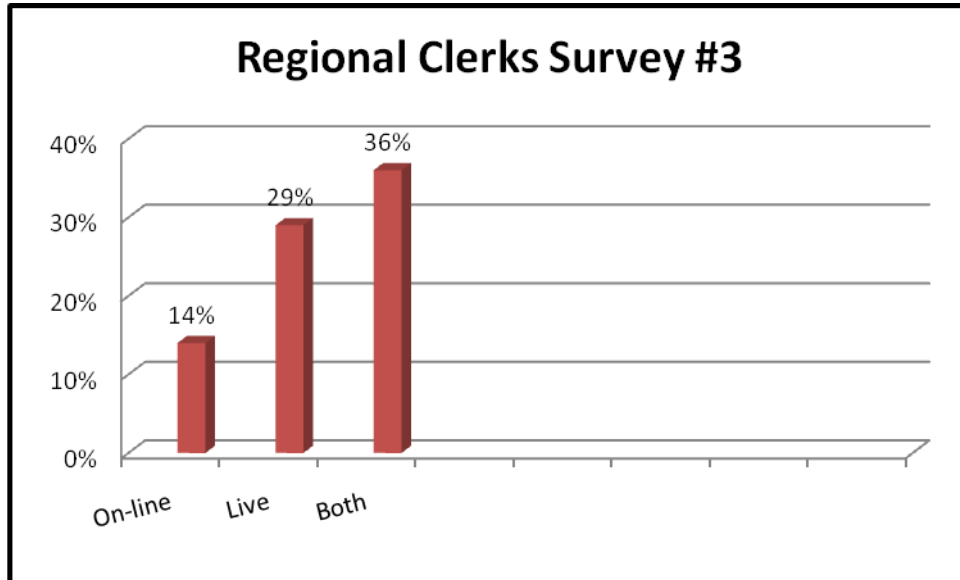
1. How long have you been a court clerk?
- | | | |
|-----------------------|-----|-----|
| a. Less than 6 months | 1% | 8 |
| b. 6 months to 1 year | 2% | 22 |
| c. 1 to 2 years | 9% | 84 |
| d. 2 to 5 years | 30% | 294 |
| e. More than 5 years | 57% | 555 |



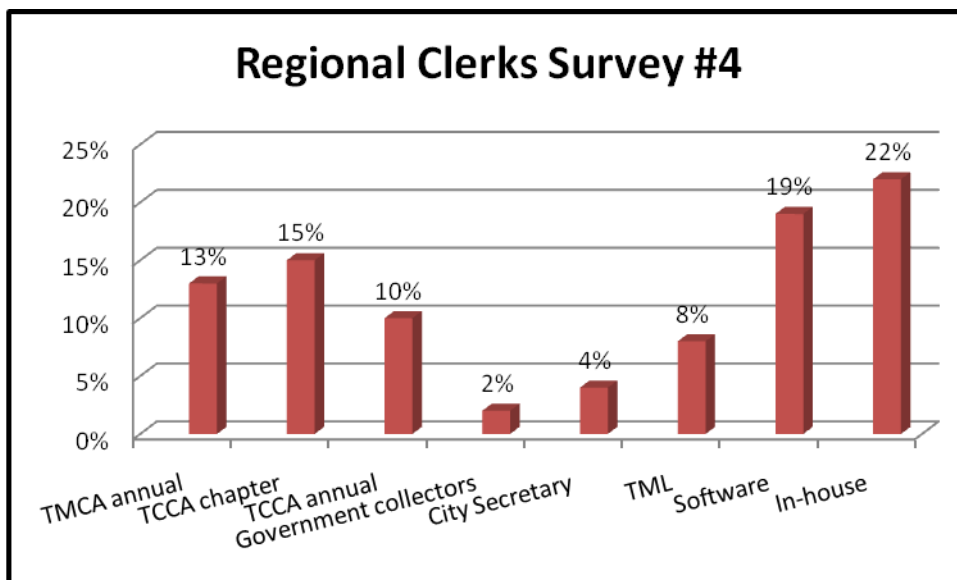
2. Are you planning to obtain clerk certification?
- | | | |
|--|-----|-----|
| a. I am currently working towards my certification | 45% | 440 |
| b. I do plan to obtain clerk certification in the future | 30% | 288 |
| c. I have no plans to work toward Certification | 15% | 148 |

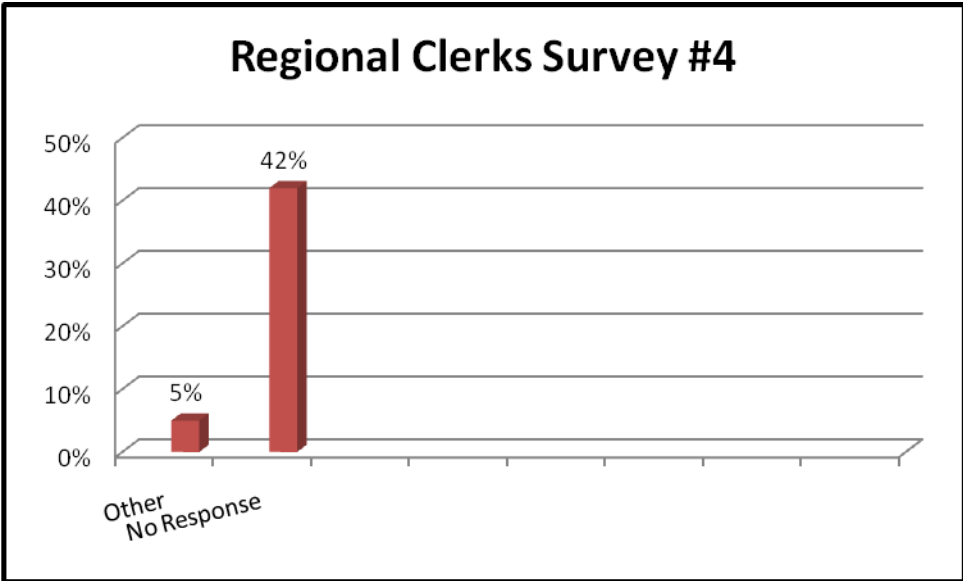


3. If working toward your certification, would you prefer to have on-line training or TMCEC "live" programs?
- | | | |
|----------------------------|-----|-----|
| a. On-line training | 14% | 137 |
| b. "Live training" | 29% | 278 |
| c. Some of both: Comments: | 36% | 351 |
| d. Comments: | | |

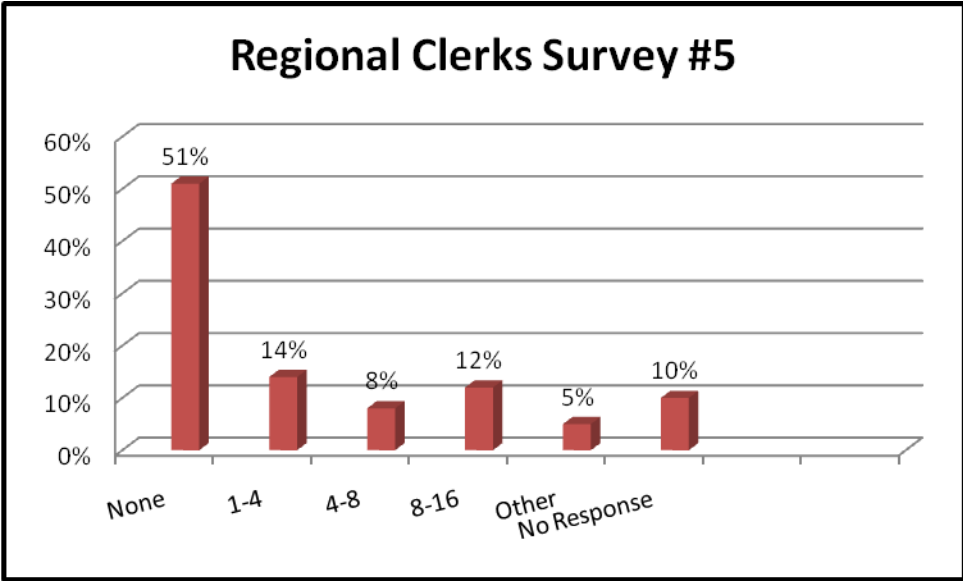


4. In addition to training offered by TMCEC, what other programs do you usually attend? (Circle as many as appropriate)
- | | | |
|--|-----|-----|
| a. TMCA annual meeting | 13% | 127 |
| b. TCCA chapter meetings | 15% | 144 |
| c. TCCA Annual Meeting | 10% | 99 |
| d. Government Collectors of Texas (or national) | 2% | 18 |
| e. City Secretary training via North Texas State or City Secretary certification program | 4% | 35 |
| f. Texas Municipal League events | 8% | 75 |
| g. Software vendor training | 19% | 189 |
| h. City In-house training | 22% | 210 |
| i. Other (please list): | 5% | 52 |
| j. No Response | 42% | 408 |





5. How many hours of training do you receive annually in-house from your city?
- | | | |
|----------------|-----|-----|
| a. None | 51% | 494 |
| b. 1-4 hours | 14% | 132 |
| c. 4-8 hours | 8% | 73 |
| d. 8-16 | 12% | 120 |
| e. Other | 5% | 46 |
| f. No Response | 10% | 100 |



6. If you receive training from your city, please indicate the typical topics covered:

7. TMCEC is currently working on paper reduction policy. What would you prefer?
- a. I would prefer supplementary materials on a flash drive instead of in the notebook. 14% 134
 - b. I would support fewer papers, but the PowerPoint slides at a minimum are very important to me for note taking. 22% 215
 - c. I would prefer to have all the supplementary materials in hard copy, as they have been. 15% 146
 - d. I would prefer course materials in notebook in more depth as they were in 07-08. 6% 60
 - e. Course materials are unnecessary as long as participants can download them from the TMCEC website or if sent by email before the seminar. 11% 108

