

Texas CourTools Measure 1 Access and Fairness Survey

Court Name:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
Finding the court was easy	<input type="radio"/>				
The forms I needed were clear and easy to understand	<input type="radio"/>				
I felt safe in the court.	<input type="radio"/>				
The court makes reasonable efforts to remove physical and language barriers to service	<input type="radio"/>				
I was able to get my court business done in a reasonable amount of time	<input type="radio"/>				
Court staff paid adequate attention to my needs	<input type="radio"/>				
I was treated with courtesy and respect	<input type="radio"/>				
I easily found the courtroom or office I needed	<input type="radio"/>				
The court's website was useful	<input type="radio"/>				
The court's hours of operation made it easy for me to do my business	<input type="radio"/>				

If you are a defendant and appeared before a judge today, please complete questions 11-15 also. Your answers will have no effect on your case.

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
The way my case was handled was fair	<input type="radio"/>				
The judge listened to my side of the story before he or she made a decision	<input type="radio"/>				
The judge had the information necessary to make good decisions about my case	<input type="radio"/>				
I was treated the same as everyone else	<input type="radio"/>				
As I leave the court, I know what to do next about my case	<input type="radio"/>				

What did you do at court today? *(Check all that apply.)*

- Search court records/obtain documents
- File papers
- Make a payment
- Get information
- Appear as a witness

- Attorney representing a client
- Jury duty
- Attend a hearing or trial
- Law enforcement/probation/social services staff
- Party to a legal matter

How could we have served you better today?

Please share any additional comments you would like to make:

What did you do in court today? *(Check all that apply.)*

- Request open records/obtain documents
- Submit a document
- Make a payment
- Get information
- Attend a hearing or trial
- Other, please describe:

Please check one description below that best describes you:

- Involved in a court case/legal matter
- Friend or family member
- Victim or witness
- Juror
- Member of the public
- Business user (e.g., messenger, process server, etc.)
- Private attorney/staff
- Prosecuting Attorney/staff
- Social services staff
- Probation officer/staff
- Law enforcement officer/staff

What type of case brought you to court today?

- Traffic (examples: speeding, running a stop sign, without insurance)
- Non traffic misdemeanor (examples: theft, assault)
- City ordinance violation (example: excessive noise)
- Alcohol-related offense
- I don't know

As part of my visit to the court, I made use of information from: *(Check all that apply.)*

- viewing the court website
- getting advice from lawyers
- information from a friend or family member
- information that a friend/relative translated for me today. My native language is:

How often are you typically in this court?

- First time in this courthouse
- Once a year or less
- Several times a year
- Regularly

How do identify yourself?

- American Indian or Alaska Native
- Asian
- Black or African American
- Hispanic or Latino
- Native Hawaiian or Other Pacific Islander
- White
- Multiracial/Multiethnic
- Other:

What is your gender?

- Male
- Female